Overview and Scrutiny Committee Recommendations and Actions Tracker

Ref	Scrutiny Recommendation (Cabinet member / Lead officer)	Decision Maker	Decision	Update on progress	Outcomes Achieved
17/07/24 North Walsham High Street Heritage Action Zone initiative	To update the Overview & Scrutiny Committee in 12 months' time on the impact of the North Walsham High Street Heritage Action Zone initiative and learning from this, to establish a set of evaluation criteria, including baselines, that can then be used for similar projects in other towns in North Norfolk. (Cllr J Toye / Economic Growth Manager)	Cabinet 9 Sep	Agreed	To be completed Oct 2025	Update to October meeting - work is contingent on pulling together datasets (some of which have just become available – specifically new insights through the ActiveXchange footfall reporting) which requires support from the Data Analyst.
20/09/2024	Car Park Income - Committee Chairman and Vice Chairman to meet with the Portfolio Holder for Finance, Estates and Property Services and appropriate officers to consider the information that should be in a future report to the Committee on the Council's Car Parks	Cabinet		On track New Head of finance. May wish to see if O&S can add any value or remain as part of Budget Setting.	To ensure that the next report on car park income data includes information that the Committee wants to see – so that it can add value to any ongoing discussions
20/09/2024 Corporate Plan Reporting	More detailed information to be provided within the action plan that would include delivery dates where possible and success criteria to give a greater understanding of the progress being made against each of the RAG targets. (Cllr T Adams / Corporate Director for Communities)	Cabinet	Agreed	Ongoing	Corporate Plan Annual Action Plan
Ref / Date	Scrutiny Recommendation (Cabinet member / lead officer)	Decision Maker	Decision	Update on progress	Outcomes Achieved

12/03/2025 NZSAP	NNDC Net Zero Strategy and Climate Action Plan (NZSAP), which details how NNDC will meet the Net Zero target by 2030. This requires routine measuring of our carbon emissions and the reporting of the progress we have made. (Cllr A Varley / Climate & Environmental Policy Manager)	Cabinet	Agreed	On track As of 30/07/25 draft 24/25 footprint report available and 1 st draft of Decarbonisation strategy due to go to that board on 15 th Sept. Due to come to O&S in Dec to give time to go to CLT and/or Cabinet	Local Investment Priority 'Decarbonisation and Growth' programme' addressing rising energy costs by supporting businesses with decarbonisation measures. Net Zero 2030 Strategy and Climate Action Plan
April 2025 Rural England Prosperity Fund	That a copy of the report received from central government is shared with the committee.	O&S		In progress	
July 2025 Homelessness and Rough Sleeper Review	(Cllr W Fredericks/ Housing Strategy & Delivery Manager)	Cabinet		On track Homelessness review coming as pre-scrutiny to Oct O&S	This will help feed into the first stage of the development of a new Homeless Strategy to replace the current one. O&S to consider what to focus on and add value to.
July 2025 Housing Benefit Debt Recovery Report	(Cllr W Fredericks/ Benefits Manager) Actions: The technical nature of the report was raised by Cllr Cushing, and it was suggested that future reports were written in a more accessible format.	Cabinet		To be completed	Assistant Director for People Services noted and would look to amend format accordingly going forward.

17/09/2025 Police and Crime Commissioner	Governance Officer	O&S	N/A	Completed	PCC came to meeting in September to update on the Police and Crime Plan and to answer Committee questions
17/09/2025 Mobile Connectivity	As part of the scoping document on Mobile Connectivity to liaise with The Economic Growth Manager in obtaining NCC data collated on the subject, together with coverage maps prepared by mobile providers and to include as appendices to the report. (Cllr J Toye / Economic Growth Manager)	O&S	Agreed	To be completed Data coming to O&S in Oct	Committee to discuss scoping document to focus on what value we could add to the topic.
17/09/2025	To write, as a Committee, to the Secretary of State for Health to express the detrimental effect the closure of Healthwatch would be to Norfolk and to ask them to reconsider their decision. To liaise with NHOSC in doing so. Cllr J Boyle / Democratic Services Manager	O&S	Agreed	Completed	Letter to the Secretary of State for Health sent/emailed on 26/09/25.